

Accessing Your Medical Records

Introduction

In accordance with the General Data Protection Regulation, patients (data subjects) have the right to access their data and any supplementary information held by Marple Medical Practice; this is commonly known as a data subject access request (DSAR). Data subjects have a right to receive:

- Confirmation that their data is being processed
- Access to their personal data
- Access to any other supplementary information held about them

Options for access

As of April 2016, practices have been obliged to allow patients access to their health record online. This service will enable the patient to view coded information held in their health record. Prior to accessing this information, you will have to visit the practice and undertake an identity check before being granted access to your records.

In addition, you can make a request to be provided with copies of your health record, to do so, you should submit a Data Subject Access Request (DSAR) form; this can be submitted electronically and the DSAR form is available on the practice website. Alternatively, a paper copy of the DSAR is available from reception. You will need to submit the form online or return the completed paper copy of the DSAR to the practice. Patients do not ordinarily have to pay a fee for a copy of their records.

Alternatively and wherever possible we will fulfil the request via online access to your full electronic patient record which allows you (the data subject), the ability to export or share your data for a limited time via a secure, pin-protected link.

Time frame

Once the DSAR form is submitted, the maximum time permitted to process DSARs is one calendar month unless exceptional circumstances apply. Marple Medical Practice will advise you at the time of your request should this be that case and the date that you can expect the response.

Exemptions

There may be occasions when the data controller will withhold information kept in the health record, particularly if the disclosure of such information is likely to cause undue stress or harm to you or any other person.

Data controller

At Marple Medical Practice the data controller is Fraser Cherry, Practice Manager and should you have any questions relating to accessing your medical records, please ask to discuss this with the named data controller.



Fraser Cherry
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Marple Medical Practice Data controller